COUNTY OF SAN DIEGO VISION

LIVE WELL SAN DIEGO

Building Better Health  Living Safely  Thriving
Established through a Medi-Cal 1115 Demonstration Waiver

- Medi-Cal 2020 will guide us through the next five years as we work to transform and improve the quality of care, access, and efficiency of health care services for Medi-Cal members.

Allows the State to use Medi-Cal funds to develop and test creative approaches

Whole Person Care pilots have been established in 25 counties
The WPW Pilot Program is designed to coordinate physical health, behavioral health, and social services in order to improve health outcomes through:

- Comprehensive system navigation
- Comprehensive care coordination
- Integrated IT infrastructure
WPW TARGET POPULATION

1,049 Individuals To Be Served Through 12/31/2020

Medi-Cal beneficiaries who are high utilizers of health services AND experiencing homelessness, or are at-risk of homelessness AND have one or more of the following:

- Serious Mental Illness
- Substance Use Disorder
- Chronic Physical Health Conditions
What are Service Integration Teams (SITs)

- Case Manager and Peer Support Specialist, with support from a Licensed Clinician, Housing Navigator, and Public Health Nurse
- Develop a client centered Comprehensive Care Plan with each participant, coordinate services across multiple systems, and work collaboratively across all sectors to leverage services and avoid duplication
WPW OUTCOMES

Performance Measures

- **Improved Physical Health**
  - Participants seen by a Primary Care Physician within 60 days
  - Decrease number of ED visits and hospital days

- **Improved Behavioral Health**
  - Decrease number of County Psychiatric Hospital days
  - Follow-up care for mental illness within 14 days of hospitalization
  - Initiate treatment within 30 days for clients identified with SUD
  - Increase depression remission

- **Becoming Housed**
  - Permanently house participants

- **Improved Public Safety**
  - Decrease number of incarcerations
Housing & Disability Advocacy Program
The missing piece of the puzzle
WHAT IS HDAP?

- State Program created in 2016
- San Diego’s Allocation: $3m
- Available for July 2017 – June 2020
HDAP SERVICES

- Designed to serve the chronically homeless who rely most heavily on state/county programs

Provides
- Outreach
- Case management
- Benefits advocacy
- Housing assistance
HDAP IN SAN DIEGO

- Integrated into existing Whole Person Wellness Program
- Funds Housing and Disability Advocacy through Legal Aid Society
Successes

- Several individual success stories of people who had been completely disconnected from the service system becoming engaged
- ConnectWellSD is being used
- Partners coming together and thinking about system gaps collectively

Challenges

- Housing, housing, housing
- Relapse and Disappearing
- Intensive Needs
THANK YOU