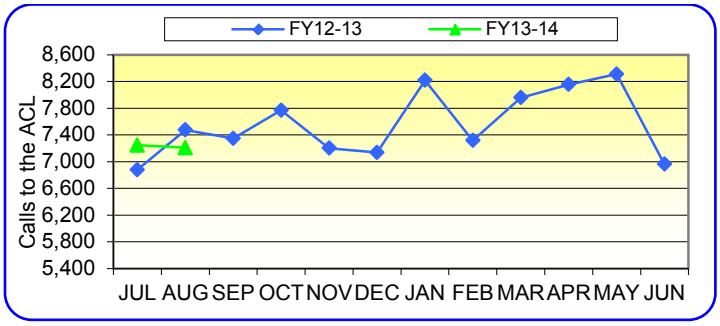
MH DASHBOARD INDICATORS

County of San Diego Behavioral Health Services

Report Date: November 2013

TOTAL CALLS TO THE ACCESS AND CRISIS LINE

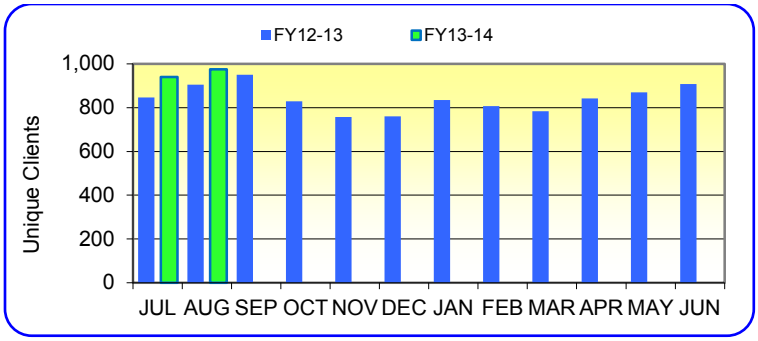


Current Trends:
August '13 vs August '12 .....- 3.57% (7,207 vs 7,474 calls)
August '13 vs July '13.....- .52% (7,207 vs 7,245 calls)

Annual Trends:
YTD13-14 Mean .....7,226 YTD 13-14 Total.....14,452
FY12-13 Mean.....7,560 FY12-13 Total 90,715

Trend Analysis:
The overall call volume for August '13 decreased from July '13.

(A/OA) – MONTHLY UNIQUE CLIENTS @ EMERGENCY PSYCHIATRIC UNIT

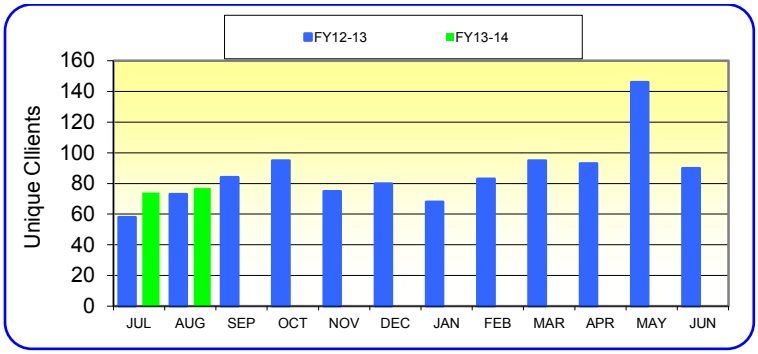


Current Trends:
August '13 vs August '12 ..... + 7.62% (974 vs 905 clients)
August '13 vs July '13..... + 3.73% (974 vs 939 clients)

Annual Trends:
YTD13-14 Mean 957
FY12-13 Mean.....841

Trend Analysis:
The number of EPU clients increased from last month.

(Ages 0-18) – MONTHLY UNIQUE CLIENTS @ EMERGENCY SCREENING UNIT



Current Trends:
August '13 vs August '12.....+ 5.48% (77 vs 73 clients)
August '13 vs July '13.....+ 4.05% (77 vs 74 clients)

Annual Trends:
YTD13-14 Mean 76
FY12-13 Mean.....87

Trend Analysis:
The number of unique ESU clients served in August '13 increased from July '13.

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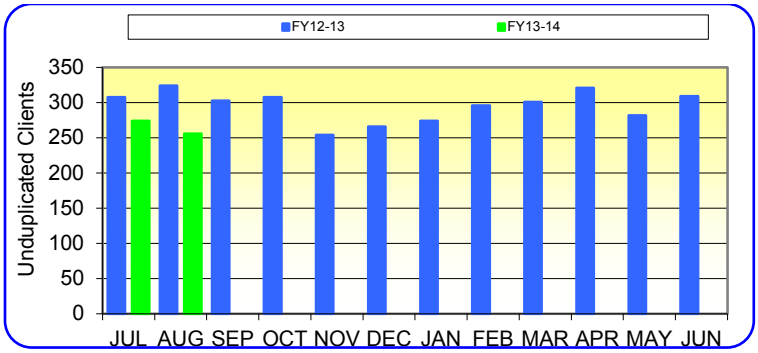
(A/OA) – MONTHLY UNDUPLICATED CLIENTS @ FFS HOSPITALS

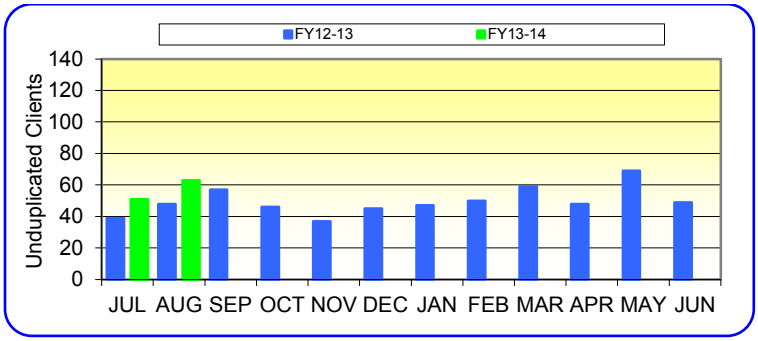


Current Trends:
August '13 vs August '12….- 20.99% (256 vs 324 clients)
August '13 vs July '13 ..... - 6.57% (256 vs 274 clients)

Annual Trends:
YTD13-14 Mean 265
FY12-13 Mean.....296

Trend Analysis:
The number of unduplicated clients in August '13 decreased from July '13.

(Ages 0-18) – MONTHLY UNDUPLICATED CLIENTS @ FFS HOSPITALS

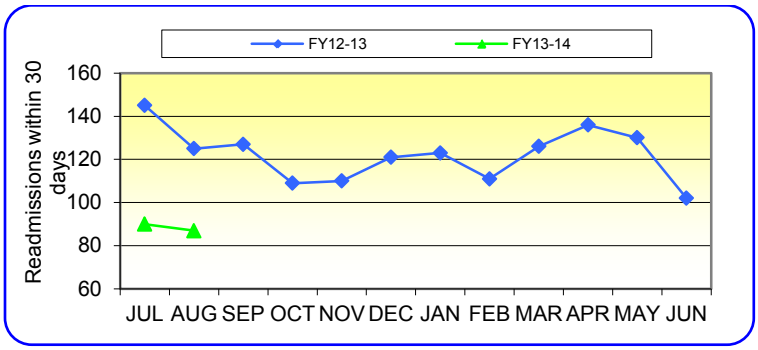


Current Trends:
August '13 vs August '12 ... + 31.25% (63 vs 48 clients)
August '13 vs July '13 ..... + 23.53% (63 vs 51 clients)

Annual Trends:
YTD13-14 Mean 57
FY12-13 Mean.....50

Trend Analysis:
The number of unduplicated clients admitted in August '13 increased from July '13.

(A/OA) – READMISSIONS WITHIN 30 DAYS @ FFS HOSPITALS

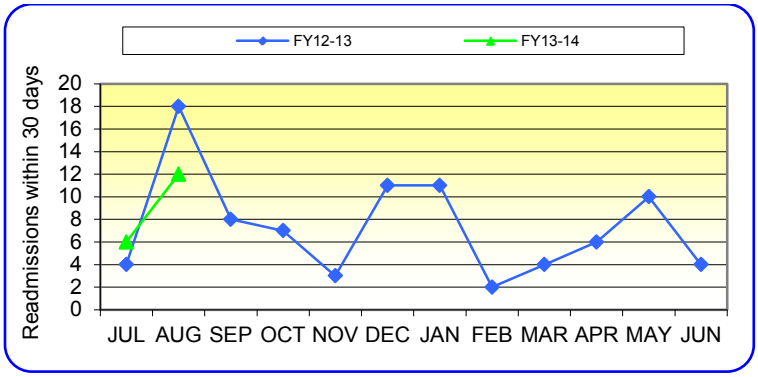


Current Trends:
August '13 vs August '12 ... - 30.40% (87 vs 125 clients)
August '13 vs July '13 ..... - 3.33% (87 vs 90 clients)

Annual Trends:
YTD13-14 Mean ..... 89 YTD13-14 Total..... 177
FY12-13 Mean.....122 FY12-13 Total 1,465

Trend Analysis:
The number of readmissions for August '13 decreased from July '13.

(Ages 0-18) – READMISSIONS WITHIN 30 DAYS @ FFS HOSPITALS

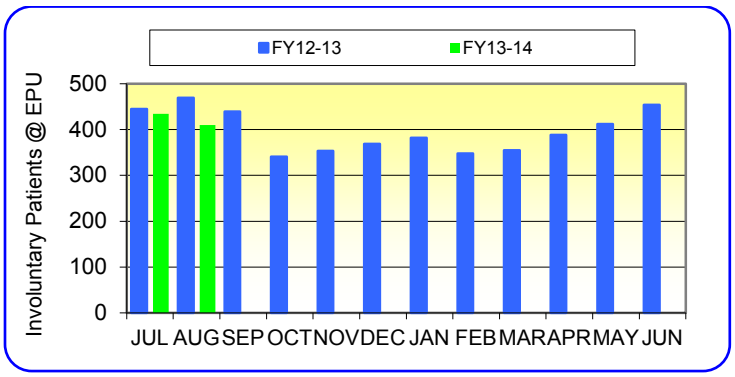


Current Trends:
August '13 vs August '12 .....- 33% (12 vs 18 clients)
August '13 vs July '13 ..... + 100% (12 vs 6 clients)

Annual Trends:
YTD13-14 Mean .....9 YTD13-14 Total..... 18
FY12-13 Mean.....7 FY12-13 Total 88

Trend Analysis:
The number of readmissions for August '13 increased from July '13.

(A/OA) – INVOLUNTARY PATIENTS @ EMERGENCY PSYCHIATRIC UNIT

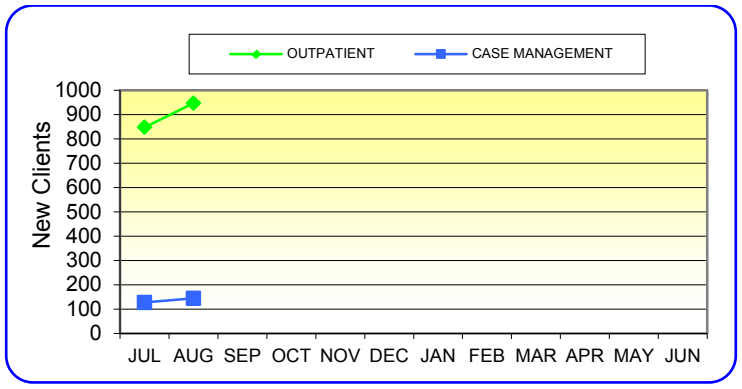


Current Trends:
August '13 vs August '12 ..... - 12.58% (410 vs 469 clients)
August '13 vs July '13 ..... - 5.53% (410 vs 434 clients)

Annual Trends:
YTD13-14 Mean..... 422 YTD13-14 Total 844
FY12-13 Mean ..... 396 FY12-13 Total 4,755

Trend Analysis:
The number of involuntary patients at the EPU decreased for the month.

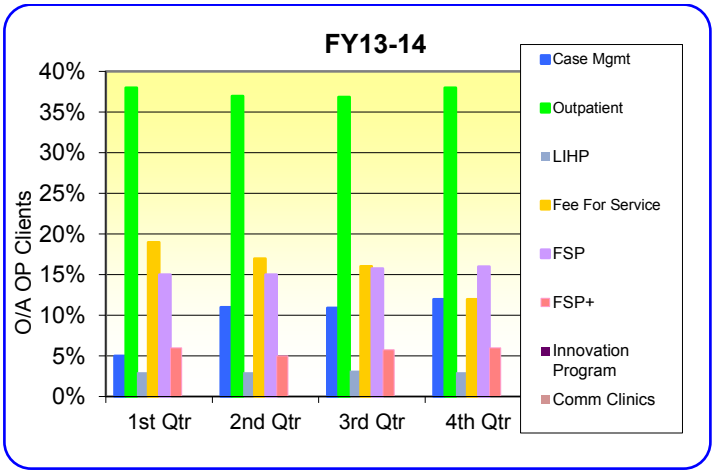
(A/OA) – OUTPATIENT* - CASE MANAGEMENT* - NEW CLIENTS



Outpatient:
August '13 vs July '13 ..... + 11.67% (947 vs 848 clients)
YTD13-14 Mean..... 898 YTD13-14 Total 1,795
FY12-13 Mean ..... 812 FY12-13 Total 9,746
The number of new OP clients increased from July '13 to August '13. The August '13 figure is 22.99% higher (947 vs 770) than August '12.

Case Management:
August '13 vs July '13 ..... + 13.39% (144 vs 127 clients)
YTD13-14 Mean..... 136 YTD13-14 Total 271
FY12-13 Mean ..... 136 FY12-13 Total 1,627
The number of new Case Management clients increased from July '13 to August '13.
*Organizational Providers only.

(OA) – OUTPATIENT SERVICE COMPONENTS



% of Older Adults using OP:

Qtr 4 OP vs All OA Svcs 87.94% (2,508 vs 2,852 clients)

OP Svcs Received by Clients in Latest Qtr:

Outpatient service percentages are derived from the total of Older Adult Clients served.
Case Management 12%
Outpatient Clinics 38%
LIHPs 03%
Fee for Service 12%
FSP 16%
FSP+ 06%
Innovation Programs 00%
Community Clinics 00%

Older Adult Outpatient services reported quarterly.

KEY:
FY ..... Fiscal Year, e.g., **FY 13-14** represents the period from July 1, 2013 through June 30, 2014.
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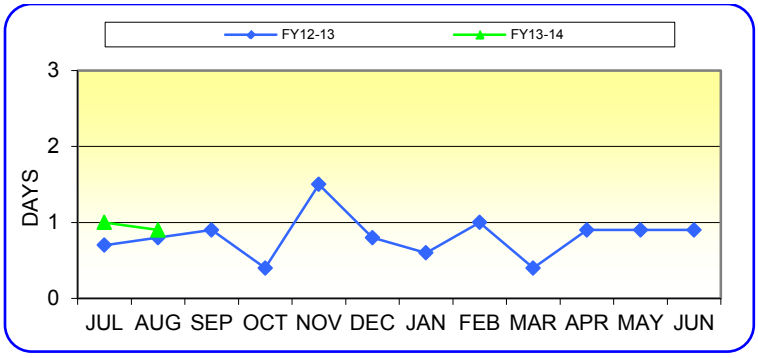
(A/OA) – AVERAGE MENTAL HEALTH ASSESSMENT WAIT TIME

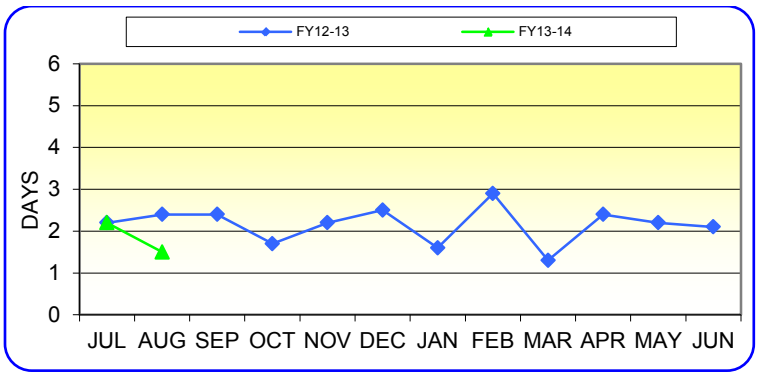


Current Trends:
August '13 vs August '12 ..... + 12.50% (.9 vs .8 days)
August '13 vs July '13..... - 10.00% (.9 vs 1.0 days)

Annual Trends:
YTD13-14 Mean ..... 0.95 days
FY12-13 Mean ..... 0.82 days

Trend Analysis:
The average wait times decreased from July '13 to August '13.

(A/OA) – AVERAGE MENTAL HEALTH PSYCHIATRIC ASSESSMENT WAIT TIME

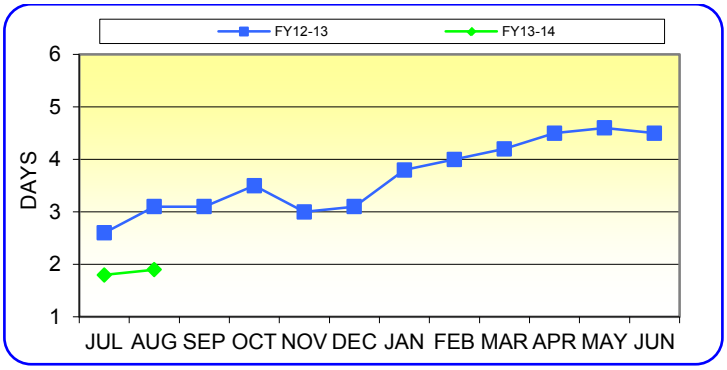


Current Trends:
August '13 vs August '12 ... - 37.50% (1.50 vs 2.40 days)
August '13 vs July '13..... - 31.82% (1.50 vs 2.20 days)

Annual Trends:
YTD13-14 Mean ..... 1.85 days
FY12-13 Mean ..... 2.16 days

Trend Analysis:
The average wait times decreased from July '13 to August '13.

(Ages 0-18) – AVERAGE MENTAL HEALTH ASSESSMENT WAIT TIME



Current Trends:
August '13 vs August '12 ..... - 38.71% (1.90 vs 3.10 days)
August '13 vs July '13..... + 5.56% (1.90 vs 1.80 days)

Annual Trends:
YTD13-14 Mean ..... 1.85 days
FY12-13 Mean ..... 3.67 days

Trend Analysis:
The August '13 average wait time increased from the previous month.

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